

# Overview of Presentation

- 1. Winter Maintenance Overview
- 2. Presentation of Sidewalk Clearing Options



#### "Winter is Coming"



# WINTER MAINTENANCE By the Numbers



1,200 Road Lane km

600 km of Sidewalks 200 km receives Winter Maintenance

Snow Fence 1,162 rolls or 1.16 km installed

Fiberglass Snow Markers 608 installed City-Wide

Minimum Maintenance Standards



#### VARIOUS WEATHER PORTALS









## Storm Protocol and Procedure



#### Forecasting Patrol Data

On-Duty Staff

Operational Supervisory Staff will monitor multiple weather sites for a consistent forecast to plan operations.

#### Precipitation ->



#### Anti-Icing Arterial Roads

Deployment of all operations staff to lay anti-icing material on all arterial roads.

#### 2.5 cm

Storm Begins

Scraping/

operations

begin on all

arterial roads.

i.e. Baseline

to Provincial

Maintenance

Minimum

Standards.

Salting



8 cm

Sand/Salt all Municipal Roads

Deployment of all operations staff to plow municipal roads and streets.

#### 8 cm



Sidewalk/ Parking Lot Maintenance

Immediate call out of contractor loaders with snow accumulation of 8 cm or more.

#### 4.



Post Storm

Patrols/

Service

Concerns

24-48

Hours

8 cm

Plowing is rated in priority.

Priority of Removal:

- 1. Urban 2. Rural
- 2. Rural 3. Residential

#### Time to clear snow accumulation...

Continuous

Continuous

8 hours prior to storm 12 hours or until storm ends Snow: 12-24 hours Ice: 8-16 hours 24 hours to completion or storm ends Priority of Removal:

- 1 12-24 Hrs Urban 2 12-24 Hrs - Rural
- 3 24 Hrs All Areas



## Expecting a STORM?

When a winter storm blows into town, it's everybody's responsibility to do their part.

This chart will help you remember what is expected of you when the snowflakes start to fall.



## Winter Program



**Provincial Regulations on Deployment - Roads** 

#### Minimum Maintenance Standards

Snow Accumulation (Ont Reg. 239/02/10

Class of Highway	Depth	Time
Class 2 Dorchester Rd, Kalar Rd, Portage Rd, Morrison St, Ferry St.	5 cm	6 hours
Class 3 Riall St, Morrison St, Valley Way, Beaverdam Rd.	8 cm	12 hours
Class 4 Residential Subdivisions	8 cm	16 hours
Class 5 Cul de Sacs, dead ends,	10 cm	24 hours

## Winter Program



Provincial Regulations on Deployment - Sidewalk

#### Minimum Maintenance Standards

Snow Accumulation (Ont Reg. 239/02/10

Section 16.3 – Sidewalk Winter Maintenance

- Snow accumulations shall be reduced to 8
   centimeters (3.1 inches) within 48 hours of the
   end of the snow event.
- Treat for ice formation within 48 hours of the probability of ice formation, or becoming aware of ice formation.
- Minimum Maintained Width = 1.0 metres

## Budget Breakdown





Total Road Services Budget Approx. - \$14.5 million

## Response to Full Scale Event 4



- **50** City Pieces of Equipment
  - 4 Contractor Pieces of Equipment
- **54** Total Pieces of Equipment
- 58 Staffing
  (Operators, Mechanics, Supervisors, Stores, Clerical)
  Operators work in shift rotation abiding by HWY Traffic Act driving hours.

\$29,000 - \$50,000

Cost for one event, pending duration.

# SIDEWALK WINTER MAINTENANCE REVIEW



#### Sidewalk Winter Maintenance



600 km of Sidewalks

200 km receives Winter Maintenance

7 Tracklesss Sidewalk Plows

+ two (Track & spare)





- Matching the Deployment of Resources to Meet the Public's Expectations
- Aging population
- Urban expansion
- High Volume Tourist/Pedestrian Activity
- Hours of Work Legislation
- Older Undersized Sidewalk
- Obstructions Poles, Walls, Landscaping, etc.
- Aging Equipment

### LIABILITY



The Municipal Act, 2001 requires a municipality to maintain a "highway" which includes sidewalks in a legal sense, in a state of repair that is "reasonable in the circumstances". Municipalities have a duty to keep highways, and therefore sidewalks, in a state fit for pedestrian use. This state of repair includes remedying snowy or icy conditions however, it does not require us to keep them free from ice and snow.

Gross Negligence is a greater degree of neglect than simple negligence.

Minimum Maintenance Standards (MMS) has no defined guidelines
That would allow the municipality to provide a service level that could be used to consistently defend itself in the claims process.

No municipality has a consistent approach to winter maintenance of sidewalks.



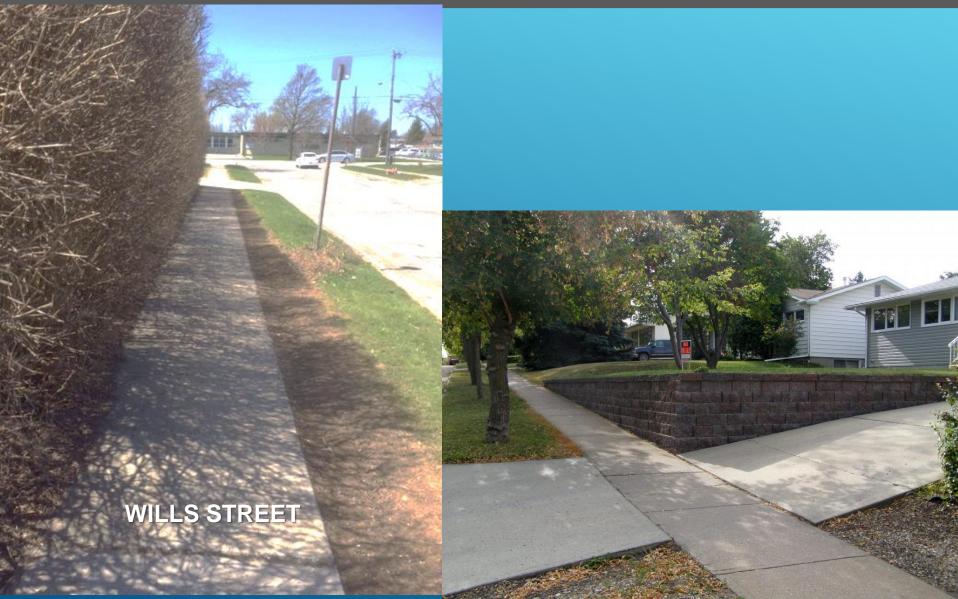




Sidewalk Snow Plowing

#### SIDEWALK WINTER MAINTENANCE







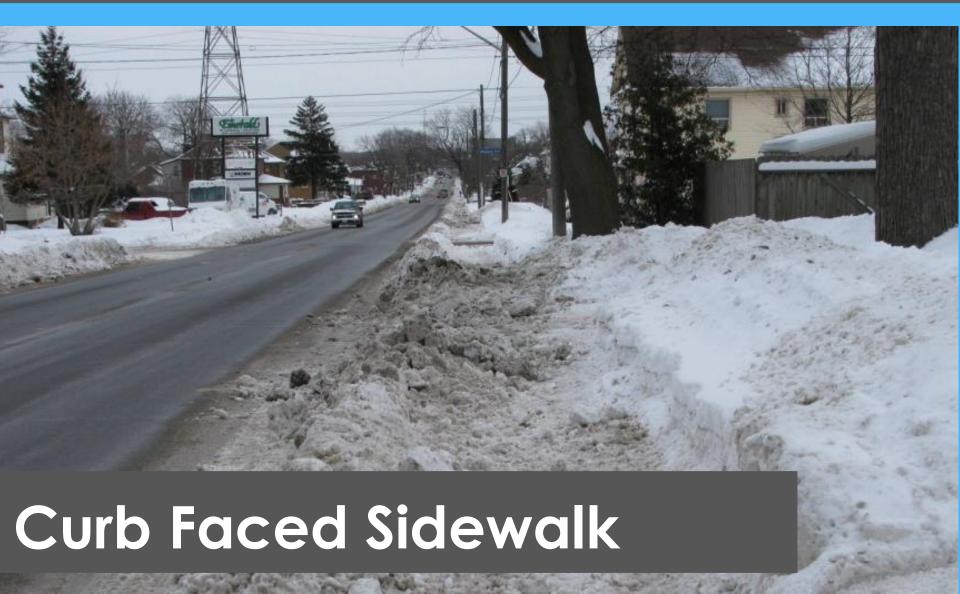


#### **Parked Vehicles**











#### **OPTIONS FOR CONSIDERATION**

- 1. Increase City Maintenance Regime for Sidewalk
- 2. Contract Out
- 3. "Good Neighbour Bylaw"
- 4. "Good Neighbour Bylaw" with Assistance Program



#### **CURRENT STATE (STATUS QUO)**

- Annual Review of Routes
  - City-owned frontage
  - School Routes
  - Commercial Districts
  - Vulnerable Population Locations
  - Parks and Trails
- Service Levels Maintained at 33%
- Negligible Budgetary Impacts

# OPTION 1 EXPAND SCOPE OF CITY MAINTENANCE



An additional 400+ km

Capital
Expenditure
9 Sidewalk
Plows

Increase to Winter Operation Budget

Annual
Operating
Increase NPV
(10 yr lifecycle)

Priority I & II Sidewalk Maintained to bare Walk

Primarily residential subdivision

Approx \$1.8 Million Cost for New Equipment Annual Operating Budget Increase \$650,000

Cost does not include additional equipment storage

\$830,000+ NPV (Capital + Operating)

Unknown add'l cost to remove or relocate encroachments

# OPTION 2 CONTRACT OUT WINTER SNOW CLEARING

Level of Service
Target 18 hours
from start of
plowing
operation

Competitive Bidding Process

Ongoing Performance Monitoring \$0000 \$0000

New Sidewalks to continually be evaluated

No Additional Staffing or Equipment

Equipment availability and bidder interest is unknown and highly vulnerable to change

Implement no earlier than winter 2024/2025

City Staff responsible for ongoing performance monitoring.

Contract cancellation due to poor performance is not an option.

Unknowns/Risks:

- 1. Contractor Availability
- 2. Cost
- 3. Encroachments

# OPTION 3 "GOOD NEIGHBOUR" BYLAW



City continues to maintain 1/3 of the sidewalk network

Private property owners clear snow & ice from sidewalks Cost recovery for contracted snow clearing for owner or occupant who is non-compliant

Year 1 – Education 1st, No Enforcement

Year 2 – Complaint Based Enforcement

Likely only a small number of locations can be eliminated Complaint based enforcement:

- 1. Clearing required 24hrs after snowfall.
- 2. If not done, Bylaw issues notice.
- 3. 48hrs time to comply before fines apply.

1. Admin Fee \$250

2. Cost Recovery for Clearing (approx. \$15 per metre frontage) set annually in the Schedule of Fees subject to fluctuating Contract Prices.

Therefore no net budget implications

# OPTION 4 BYLAW WITH ASSISTANCE PROGRAM

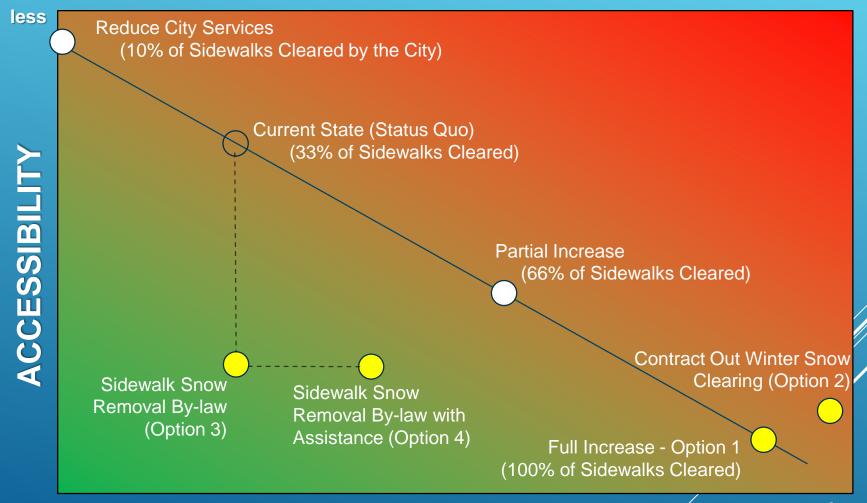
- Same "Good Neighbour Bylaw"
- Annual Assistance Allocation Suggest \$50,000
- Authorized assistance to clear sidewalks for those who need it the most (Seniors and Disabled)

#### **Pre-Requisite (Typical)**

- $\rightarrow$  Statement of physician
- → Proof of property ownership
- $\rightarrow$  No other able person residing in the dwelling
- → Reside in a single, semi-detached, or duplex in the Urban Area
- → Income threshold must be met

#### LEVELS OF SERVICE CONTINUUM





more

**AFFORDABILITY** 

less

Municipality 2016 Population	Approach	Length Cleared by Municipal Forces
St. Catharines POP. 133,113	By-law	117 km of 592 km (20%)
Welland POP. 52,293	By-law	51 km of 335 km (15%)
Fort Erie POP. 30,710	Cleared by Town	160 km of 160 km (100%)
Grimsby POP. 27,314	Cleared by Town	95 km of 95 km (100%)
Thorold POP. 18,801	By-law	25 km of 110 km (23%)
Hamilton POP. 536,917	By-law	397km of 2,445 km (16%)
Kingston POP. 123,798	Cleared by City	600km of 600km (100%)

Municipality 2016 Population	Approach	Length Cleared by Municipal Forces
Milton POP. 110,128	By-law	241 km of 408 km (59%)
Waterloo POP. 104,986	By-law	Unknown of 547 km
Pickering POP. 91,771	By-law	Unknown of 331 km
Brantford POP. 97,496	By-law	79km of 555 km (14%)
Newmarket POP. 84,224	Recently phased into Fully cleared by Town	340 km of 340 km (100%)
Sarina POP. 71,594	Partial Clearing No By-law	168 km of 328 km (51%)
Niagara Falls POP. 88,071	Partial Clearing No By-law	200 km of 600 km (33%)

## Questions? Comments?



Recommendation Today:

"Council Approve proceeding with Option 4 being the preparation and implementation of a Sidewalk Snow Clearing Bylaw, and related education, communication, and assistance programs for enforcement commencing at the start of 2022/2023 winter season.

## Further Information?